

# Users Guide

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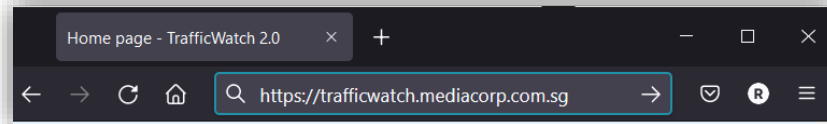
TrafficWatch 2.0

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# 1 How to launch TrafficWatch 2.0

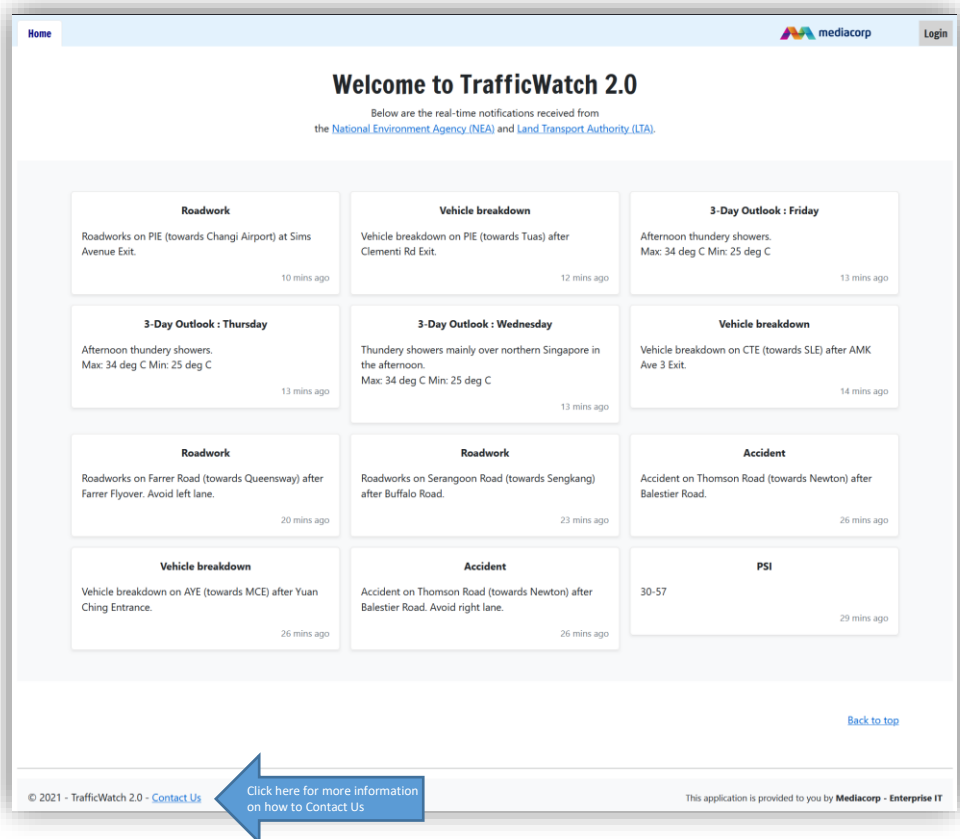
1. On your device<sup>1</sup>, you can launch TrafficWatch 2.0 (website) using your internet browser<sup>2</sup>.
  - Your device must have an **internet connection** to access this website.
  - *Connection to Mediacorp Cisco VPN is optional but not required.*

Now, key-in or click on this URL to launch TrafficWatch 2.0: <https://trafficwatch.mediacorp.com.sg>



Remember to bookmark this URL for future use.

2. You will be greeted by this **Home** page.



Real-time notifications received from NEA and LTA.  
Notification boxes will auto-update as soon as new messages are received.

Click here to Login

Click here for more information on how to Contact Us

- 1 TrafficWatch 2.0 is a browser-based application that can be launched on most type of devices regardless of operating system (e.g. Windows, Linux, Mac, iOS or Android). These devices include desktop, laptop, tablet or mobile phones. *Viewing experience may be limited on devices with smaller screens.*
- 2 Supported browsers includes Microsoft Edge, Google Chrome, Mozilla Firefox and Apple Safari. **Internet Explorer is not supported.**

## 2 How to access TrafficWatch 2.0

- Before you login to TrafficWatch 2.0, make sure that you have the following pre-requisites ready and completed.

Access From	Requirement	How to get	Completed
Dedicated Radio PC	Pre-configured Radio PC <sup>3</sup>	IT will pre-configure Radio PCs and allow the bypass login feature. <sup>4</sup>	<input type="checkbox"/>
Corporate Laptop or Personal Devices	You must have a valid and active Mediacorp <b>domain account</b>	For full-time employees, your <b>domain account</b> is the credential you use to open/login to your Corporate Laptop.  For part-time employees, you need to request for a <u>virtual account</u> (thru <a href="#">iProfile</a> ) from your supervisors.	<input type="checkbox"/>
	You have requested a <b>View Access</b> Service Profile in <a href="#">iProfile</a> .	Service: <b>TrafficWatch 2.0</b> Service Profile: <b>View Access (01)</b>  <i>Sample request below</i>	<input type="checkbox"/>

The screenshot shows the 'Request: New Service Request' form. It has a progress bar with four steps: 1. Select AO, 2. Select Requester, 3. Select Service & Profile (highlighted in green), and 4. Request Summary. Below the progress bar, there are 'Back' and 'Next' buttons. An information icon (i) is followed by the instruction: 'Click on the required service and select the service profile(s). You can do a filter using the search box.'

The 'Services' section has a 'Selected Filter: Default' and a 'Quick Search' box containing 'trafficwatch'. The list shows one service: 'TrafficWatch 2.0' with the description 'Traffic Watch Web Portal'. This row is highlighted in green and has a red box around it.

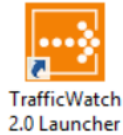
The 'Service Profiles' section also has a 'Selected Filter: Default' and a 'Quick Search' box. The list shows two profiles: 'Admin Access (02)' with description 'Manage TrafficWatch System Setup' and 'View Access (01)' with description 'View and toggle Traffic and Weather updates'. The 'View Access (01)' row is highlighted in green and has a red box around it.

*iProfile Request Form*

- Check with IT if your Radio PC has been secured and configured ready for TrafficWatch 2.0.
- Bypass login feature allow users to access TrafficWatch 2.0 without the need for user authentication.

### 3 Access from a Dedicated Radio PC

4. **Dedicated Radio PCs** are devices that you use inside the Radio Conty. These devices have been pre-configured and licensed to launch TrafficWatch 2.0 **without the need to login.**
5. You should see the **TrafficWatch 2.0 Launcher** icon from your desktop. If you don't see the icon, please let your supervisor know or *Contact Us* to help you set this up.

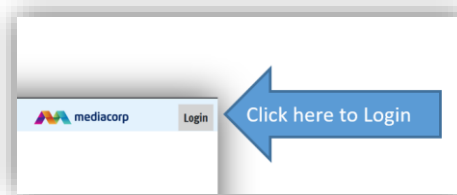


Look for this icon on your desktop.

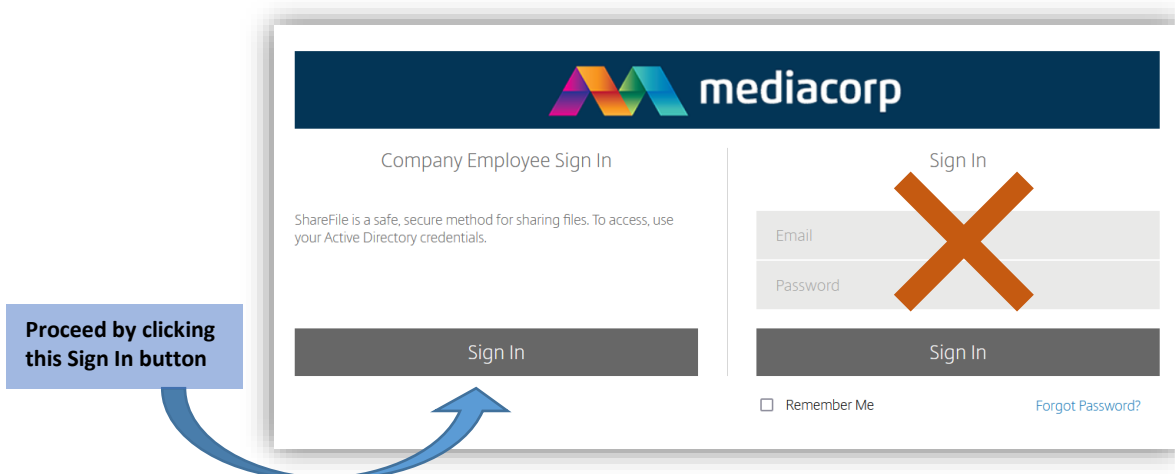
6. To launch TrafficWatch 2.0, simply double-click the icon.

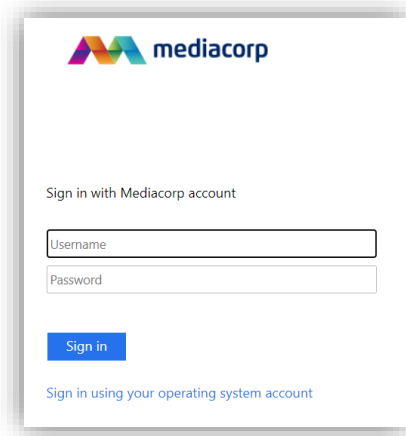
### 4 Access from Corporate Laptop or Personal Devices


7. For users that will access TrafficWatch 2.0 using Corporate Laptop or Personal Devices, click on the **Login** button from the top-right of the website.



8. After you click **Login** you will be redirected to the **Company Employee Sign In** page.

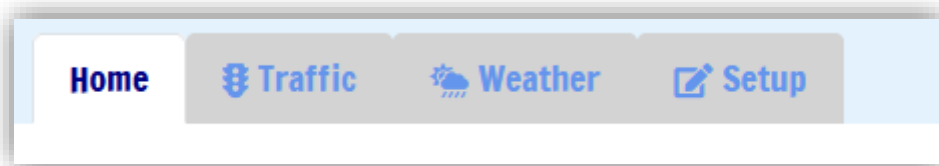




Key-in your credentials and then click .

## 5 Menu Tabs

9. After a successful login authentication and depending on your profile access – the following menu tabs will show on the website.



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### Home

This is the Home Page often referred to as the Welcome Page.

This page lists down the real-time notifications received from the National Environment Authority (NEA) and the Land Transport Authority (LTA).

Notification boxes will auto-update as soon as new messages are received.

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### Traffic

Traffic Page is where all traffic related messages received from LTA are displayed.

Messages on the grid are pre-sorted based on a priority of keywords.

Keyword categories are displayed on the left panel with the top one as the highest priority to the bottom with the least priority.

Search feature allows you to search for a particular text among the list of messages.

Snapshot allows you to create and manage your own list of messages to read.

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**Weather**

Weather Page displays the latest weather updates received from NEA.

The page contains daily Local Forecast, PSI readings and Warning/Advisories. It also has a three-day forecast covering the whole island of Singapore including tidal, temperature and humidity forecasts.

Temperature and weather forecast for some major cities are also displayed here.

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**Setup**

Setup Page is reserved for Administrators on how to manage and configure the TrafficWatch 2.0 system.

Please refer to **TrafficWatch 2.0 Administrator Users Guide**.

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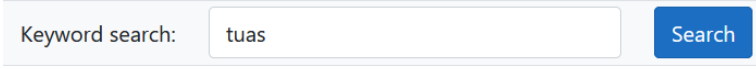

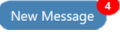

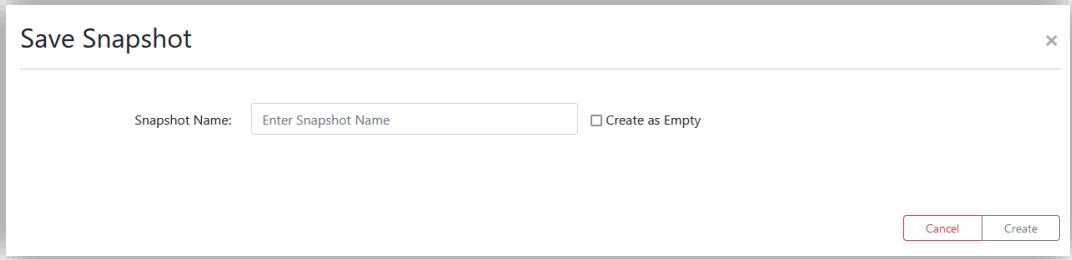


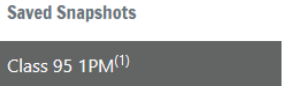
## 6 Traffic Page

10. This is the Traffic Page:

The screenshot shows the TrafficWatch 2.0 interface. At the top, there are navigation tabs: Home, Traffic, Weather, and Setup. The main header includes a 'Keyword search' field with a search button and a 'New Message' button with a red notification badge. Below the search bar is a list of categories on the left, including Congestion, Fire, Flash Flood, Tunnel, Heavy Traffic, Accidents, Obstacle, Vehicle Breakdown, Stationary Vehicle, Faulty Traffic Lights, Road Block, and Roadworks. The main content area displays a list of traffic messages with columns for Date/Time and Message. Callouts (a) through (j) point to specific UI elements: (a) Search, (b) Overview, (c) New message, (d) Create Snapshot, (e) Records per page, (f) Date/Time sort, (g) Action Buttons, (h) Keywords, (i) Saved Snapshot, and (j) Page controls.

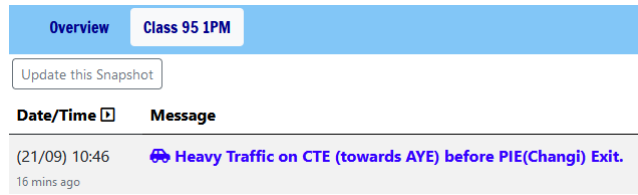
This detailed view shows four traffic messages with annotations explaining their status and formatting:

- Date and Time:** Points to the 'Date/Time' column header.
- Time since the message was received:** Points to the time relative to the message (e.g., '1 hour ago').
- Keyword category icon:** Points to the icon representing the message category (e.g., a car for roadworks).
- Strike through:** Points to the message 'Roadworks on Boundary Road near Boundary Road/Upper Serangoon Road Junction' which is crossed out, indicating it is no longer valid or has expired.
- Bold text are the latest messages received:** Points to the bolded message 'Roadworks on Thomson Road (towards SLE) after Chancery Lane'.
- Message Marked as Read:** Points to the 'Read' button on the right side of the message.
- Action Buttons:** Points to the plus and bookmark icons on the right side of the message.

<p>(a) Search</p>	<p>This allows you to search for a particular text.                  Click  or press [Enter] after you have key-in the text you want to search.                  Example, type: <b>tuas</b> to search for messages with this text from all the list of messages.</p> 
<p>(b) Overview</p>	<p>Click the  button to refresh and load the latest messages to your page.</p> <p><b>Note:</b> It is a best practice to click <b>Overview</b> to load the latest message on your page.</p>
<p>(c) New message</p>	<p>When the website receives a new message, a notification will appear on the top right of the website.</p>  <p>The number lets you know how many messages are waiting to be displayed on your grid.</p> <p>Click on this button or click the Refresh button from your browser to load the new messages.</p>
<p>(d) Create Snapshot</p>	<p>Snapshot is a feature that allows you to create your custom list of messages. You can choose the messages you want to save on your snapshot, and later load them quickly by clicking the snapshot you have created.</p> <p>To begin creating a snapshot, click the  button.</p> <p>The Save Snapshot window will pop out.</p>  <ul style="list-style-type: none"> <li>• Enter your descriptive <b>Snapshot Name</b>. (e.g. <b>Class95 1PM</b>)</li> <li>• By default, the current messages on your grid will be saved on your snapshot. To create an empty snapshot, click the <input type="checkbox"/> <b>Create as Empty</b> button.</li> <li>• Then click the  button to create your snapshot.</li> </ul> <p>After your snapshot has been created, your snapshot name will be displayed on the top bar:</p>  <p>and also listed on the Saved Snapshots list:</p> 

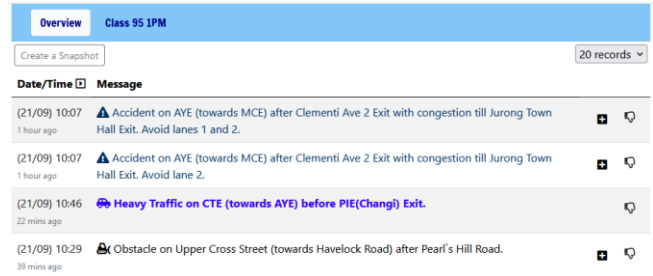


Click your snapshot to load your list of messages:



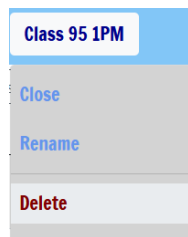
Now to add new messages on your snapshot, you can go back to Overview and:

Click the button on the messages you want to add to your snapshot.



To remove messages from your snapshot, click the button on the messages you want to remove.

And then click the  button to update.

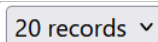


Hover over your snapshot name from the top bar to bring down this menu:

- Close** – To unload your snapshot
- Rename** – To rename your snapshot
- Delete** – To delete your snapshot

**Note:** Outdated messages will be removed from the snapshot and when there are no more messages in the snapshot for a long while, your snapshot will automatically be deleted.

(e) Records per page



Toggle this button to set how many messages you want to see per page. Use the **Page Control** to browse between pages.

(f) Date/Time sort

Click the button to toggle between:

- **(Default)** Messages are sorted by Keyword priority.
- Ascending by date. Latest messages will be shown first.
- Descending by date. Oldest messages will be shown first.


(g) Action Buttons

Click the button to mark the message as Read. Click it again to unmark.

**Note:** Messages marked as read is for your notification purposes only. Read messages will not be hidden.

Click the button to add messages to the snapshot.

**Note:** This button will only appear if a snapshot is loaded, and the message has not yet been added into the snapshot.

<p>(h) Keywords</p>	<p>Keywords are pre-defined categories that is assigned to each message. Keywords with the highest priority will be listed first, followed with the second and so on.</p> <p> Congestion<sup>(2)</sup> The superscript<sup>(number)</sup> indicates the number of messages with this keyword.</p> <p><b>Note:</b> If there are no messages on the first keyword category, it will take the second keyword as the first priority and so on. This means that the grid will always list the messages with the higher priority first.</p>
<p>(i) Saved Snapshot</p>	<p>Snapshots will be listed here:</p> <div data-bbox="352 533 719 801" style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p><b>Saved Snapshots</b></p> <p>Class 95 1PM<sup>(10)</sup></p> </div> <p>Click on the snapshot name to load the snapshot.</p> <p>The superscript indicates the number of messages saved on this snapshot.</p>
<p>(j) Page controls</p>	<div data-bbox="339 837 539 891" style="display: inline-block; margin-right: 10px;"> <span style="background-color: #4a90e2; color: white; padding: 5px 10px; border-radius: 3px;">Previous</span> <span style="background-color: #4a90e2; color: white; padding: 5px 10px; border-radius: 3px;">Next</span> </div> <p>Toggle between these two buttons to see other page of messages.</p>

## 7 Weather Page



### Local Forecast

The local forecast shows you the weather condition forecasted for Singapore in the next 24 hours.

This forecast is provided every day and may be updated from time to time.

### PSI

PSI is a computation of pollutants from the air quality in Singapore.

The colour of the PSI value denotes the range based on the Air Quality Descriptor.

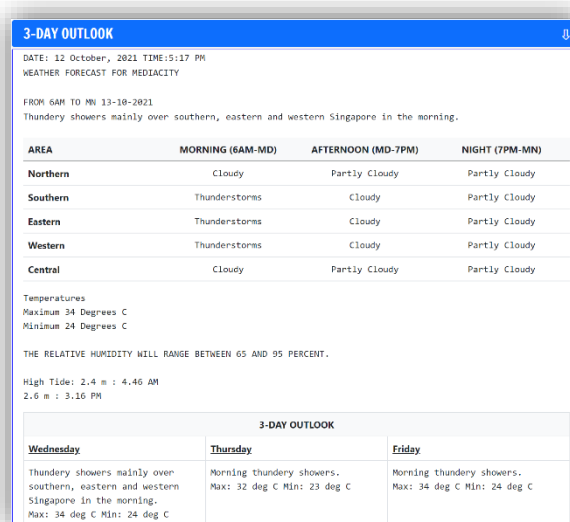
This reading will be updated from time to time.

### Warnings and Advisories

Warnings and Advisories may include Heavy Rain, Earthquake, Volcanic or other natural events that may affect Singapore.

### 3-Day Outlook

Click the on the **3-DAY OUTLOOK** title bar to show the details. *Click it again to hide.*



This forecast shows you the weather conditions from geographic areas in Singapore throughout the day.

This page also provides you information on temperature range, humidity estimate and tidal timing.

The 3-day outlook will provide you the weather forecast for the next three days.

Other Cities

Click the on the **OTHER CITIES** title bar to show the details. *Click it again to hide.*

OTHER CITIES			
WEATHER FORECAST FOR NEXT 24 HOURS FOR SELECTED CITIES VALID FROM MD 13-10-2021 TO MD 14-10-2021			
CITY	WEATHER	TEMPERATURE DEGREE CELSIUS	
		MIN	MAX
JAKARTA	PARTLY CLOUDY	26	30
KUALA LUMPUR	FAIR	25	34
BANGKOK	CLOUDY	26	30
BRUNEI	FAIR	26	33
MANILA	CLOUDY	26	28
HONG KONG	SHOWERS	23	27
TAIPEI	CLOUDY	27	31
SEOUL	FAIR	12	25
TOKYO	CLOUDY	17	19
BEIJING	CLOUDY	8	18
SYDNEY	SHOWERS	14	20
AUCKLAND	SHOWERS	10	16
MADRAS	THUNDERSTORM	25	35
AMMAN	PARTLY CLOUDY	19	26
BOMBAY	THUNDERSTORM	24	33
CAIRO	CLOUDY	21	32
COLOMBO	SHOWERS	26	30
NEW DELHI	FAIR	23	36
FRANKFURT	CLOUDY	4	12

This is a general weather and temperature forecast for some of the major cities around the world.